



Broome County District Attorney's Office Operation SAFE Protocol for Angels

After the participant is deemed eligible for Operation SAFE, an Angel will be contacted from the call list and will be asked to accept the participant's case.

The Angel may be asked to respond immediately to the District Attorney's Office, a SAFE Zone, or a detox facility to meet with the participant.

The Angel will review the Intake Form and meet with or call the participant and assure the participant that it is our goal to assist them in exploring treatment options and attempt to identify a program or facility which can assist them.

Use the Angel Book to contact and explore treatment facilities and options.

If the participant has health care coverage, the Angel will attempt to place the participant in a facility which has previously given Operation SAFE a "scholarship" placement for an uninsured person.

If a program participant is uninsured, ask the facility for a "scholarship" placement. If the facility provides a scholarship placement, Operation SAFE will give them future priority in placement of an insured participant.

Here is a sample telephone script:

My name is _____ and I'm calling from the Broome County District Attorney's Office in New York State.

I'm a volunteer "Angel" with the District Attorney's Drug Prevention Effort.

This program was established so that the District Attorney can help addicts get into a treatment program. We're part of the Police Assisted Addiction Recovery Initiative known as PARRI, and are an outgrowth of the Gloucester, Massachusetts Angel program.

An addict contacted the District Attorney's Office seeking help for their addiction. They are here with us now.

We'd like your assistance in finding him/her treatment and help.

Keep working through the network of providers until you secure placement. Ask the provider if they can assist with transportation costs. If not, we will seek funds from donors for an airplane or bus ticket.

Ensure that the participant is aware of what is expected of them to complete the program such as the duration of the program, phone access, and willingness to leave the state.

After placement has been secured, record the name of facility in the Log Book. After participant is transported to the facility, record that in the Log Book and close the case.