

Provide ETA or assistance with next steps for participant with FD/PD Personnel

If participant was transported for medical issues – referral form and criminal history will be in "LEAD/ANGEL" basket.

Respond to SJC Lobby

Detox considered? Transport needed?

Case Management – INITIAL INTERVIEW Review and Sign Initial Paperwork and Releases **SAFETY CHECK**
PD/FD can collect any
paraphernalia/weapons if
needed.

Collect Referral Packet – Referral Form and Criminal History from basket or from PD/FD Arrival at SJC – meet with PD/FD



ANGEL INITIATIVE CASE MANAGEMENT FLOW CHART



Angel
Volunteer
page through
Dispatch

Consult Shared Calendar to assign Case Manager

Case Manager selected – place participant name in open spot on calendar.

Email or text Case Manager (cc: Emily) with participant name and date of appointment.

Leave participant w/ next steps

Treatment Provider
Information:
www.longmontcolorado.gov
Search – "ANGEL INITIATIVE"

Assigned Case Manager – responsible for uploading information into Civicore.

All paperwork needs to be passed to the assigned Case Manager prior to appointment date.

Clear contact